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Unable to Export Data to USB Devices

It has been observed that some users experience issues exporting data to external USB devices. In those instances the console will exhibit the following error:-

```
Cannot get info on a usb disk  
Command: vol_id--label/dev/sdb1
```

This indicates that the USB device has not been labelled. The system requires that it is labelled before data can be exported to it.

Parts Required

USB stick or thumb drive

Procedure

1. Remove device from console and place in computer
2. Open the file management system and highlight the USB device by clicking on it.
3. If you are using a Windows based PC right click on the device and select the option to rename it. If you are using an OSX PC press CTRL and click on the device and select the option to rename it.
4. Rename the device.
5. Eject from computer and export data from console to the USB device.